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Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



Phone: 803-896-5100

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www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

## Letter of Protest

Print

Email

Date: \* May 20, 2011

in Docket \* 2011 - 47 - WS

## Protestant Information:

Name \* Laura & Michael Welburn  
Mailing Address \* 116 Torridade Dr  
City, State Zip \* Lexington, SC 29023 Phone \* 803 331 8741  
E-mail Welburn13301@redstream.net

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

The pass through mechanism is unfair it needs to be changed to a new rate structure where customers are only billed for the water that they use, through their individual meters and only at the rate that the charges are. I should not be paying for water used for water treatment plants, this water usage should be noticed and included at the WTP. I have no control over the loss between the meter and the residence meter, he should not have to pay for the water that the utility company could have better used for other things, such as changes to the rates of the utility. Bills are sent inconsistently, full of errors & not sent out in a timely manner.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \* (This section should be completed.)

If needed will be more than happy to